

let's connect

You won't miss our new look



From 1 January 2016, there are some exciting changes happening to public transport in Port Hedland. Apart from a new look, there will be a new name, new stops and a whole new way to save money when you travel.

New Name

From 1 January 2016, Port Hedland bus services will operate under the name TransHedland.

New Look

As part of this change, the Public Transport Authority will supply a fleet of modern, low-floor, fully-accessible buses painted in silver and green, similar to other TransRegional bus services. The town bus routes will also be renumbered to allow for state wide unique route numbers to facilitate journey planning via the InfoLine and eventually an online journey planner.

New Stops

Many new bus stop posts are being installed around the Port Hedland region. Blue bus stops indicate the pick-up and drop-off points for TransHedland school bus services. Orange bus stop posts indicate the pick-up and drop-off points for TransHedland town bus services. Students can be picked up from both blue and orange bus stops.

New Ticketing System

SmartRider is a fully electronic ticketing system that allows you to travel anywhere on the TransHedland system without having to carry change to buy your fare. With SmartRider, you simply add value to your card before you travel then tag on when you board and tag off when your journey ends. The SmartRider will automatically calculate the lowest fare for your journey.

Best of all, your SmartRider lets you enjoy discounted fares, such as the student fare and the free travel entitlements for seniors and pensioners. You can only take advantage of these discounts and entitlements when you use a SmartRider.

As a bonus, your SmartRider can be used to buy your fares on TransRegional services in Albany, Bunbury, Busselton, Geraldton and Kalgoorlie, as well as on Transperth buses, trains and ferries when you visit Perth.

The SmartRider system will be in operation on TransHedland services in 2016.

What if I have existing tickets?

We recognise that some users may have unused travel value left over when the new SmartRider system is launched.

Passengers will have three months to use the remaining travel value on their MultiRider.

New Brochures

Brochures explaining how to obtain and use a SmartRider will be distributed to all local schools and will be available within the general community. Should you require more information on these changes please call the InfoLine on 13 62 13 (TIS: 13 14 50). Hearing or speech impaired? Call via NRS 133 677 and ask for 13 62 13.

For Assistance:
InfoLine 13 62 13 (TIS: 13 14 50)
Hearing or speech impaired? Call via NRS 133 677



**Public Transport
Authority**

 **TransHedland**