



St Cecilia's Catholic Primary School

ORDERING REPLACEMENT SMARTRIDER CARDS ONLINE

WEB ADDRESS FOR PURCHASING REPLACEMENT CARDS:

<https://idcards.monitorwa.com.au/srcards/Default.aspx>

1. Enter the details the same as how the child is registered with the school then select SUBMIT.

Application for a Student Concession Smartrider Card

About this Form

Welcome to the SmartRider Student Concession online ordering form. You may use this form to purchase a student concession card if you meet the following criteria:

- You currently attend, or are the legal guardian of a student that currently attends, a West Australian primary or secondary education institution. Tertiary students may not order cards through this system.
- Your school is registered to participate in the online ordering system. If your school is not available from the selection on the form then please contact your school and ask them to apply by contacting Monitor WA.
- Payment for the card requires a MasterCard or VISA credit card and costs \$5. No other payment methods can be accepted.

Successful completion of this form will cause a card order to be placed. Please pay attention to the notification displayed at the end of the card ordering process as this will tell you whether the card will be mailed to the school or your nominated home address. Whether the card is sent to the school or your home is determined by the school and you cannot alter this. If the card is mailed to the school you will need to make arrangements with the school to collect that card. Your card should be printed and mailed within 1 working day of placing an order.

It is your responsibility to check that the details you submit are correct, so take care and review your details before submitting them. Any misspelling or incorrect data that causes a card to be printed with the wrong information or mailed to the wrong address will require you to order and pay for a new card with the correct details.

For additional information about ordering SmartRider cards online please refer to our [Buy Online FAQ](#)

Register for TravelEasy to be kept up to date with Transperth information and service changes. [Click here](#) for more information and to register for TravelEasy.

Use of this form indicates your acknowledgement and acceptance of the terms and conditions outlined above. Items marked with an asterisk (*) are required fields which must be completed.

Student Details

* Education Institution ✓

* Date of Birth ✓

* First Name ✓

* Middle Name(s)

* Surname ✓

Once this is submitted and the student details are correct and located the screen should then you should progress to the payment screen (go to step 4).

Faith Family Friendship

2. If there is no Student record, select 'Check your student details' and click SUBMIT.

NB. Do not select 'Search using PSN'; if the student cannot be located then the search will not be able to locate the PSN either.

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About this Form

Your student record has not been found in the Monitor WA database.

If you are ordering the first SmartRider card for a student then please select the **First card** option below and click **Submit** to proceed with your card order.

If you are ordering a replacement card then please select either the option to **check your student details** or to **search using PSN**. The PSN, or Printed Serial Number, is located in the top right hand corner of your SmartRider card and is prefixed by the letters 'SR'. Please note that you should only enter the number part of the PSN in the search field (in other words, don't type 'SR' at the beginning of the PSN).

Student details not found

First card

Check your student details

Search using PSN

Submit

3. Enter the address details and any further contact information then click SUBMIT.

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Replacement SmartRider Card

Please enter your student details below.

Items marked with an asterisk (*) are required fields which must be completed.

A receipt will be sent to the email address specified below upon successful completion of your card order.

* First Name(s) John

* Surname Smith

* Date of Birth 02/01/2002

* Address 10 Hillview Terrace

* Suburb Port Hedland

* Postcode 6721

* State WA

Student Number (If known)

Phone Number 0412 345 678

Email Address anemailaddress@hotmail.com

Submit **Cancel**

4. Enter your details as they appear on your credit card and select SUBMIT.

Application for a Student Concession Smartrider Card

Payment

Please enter your credit card details below.

Items marked with an asterisk (*) are required fields which must be completed.

Payment

* Card Holders Name: ✓

* Card Number: ✓

* Card Verification Number: ✓ [What is this?](#)

* Card Expiry:

5. This will confirm and send you a copy of the receipt (if you entered email details) if successful.
6. The SmartRider will be sent to the school directly not to the home address.